



10 Year Frame Warranty

The frame is covered up to 10 years from the date of purchase (invoice date).

The following are covered: Cracking / Breakage of the load / vital parts of the bicycle frame (not fork) as a result of normal private use as well as proper storage.

The following is not covered: Damage, abuse, overload beyond specification, traffic accidents and burglary attempts are not covered.

Requirements: It is only covered by presentation of valid original invoice.

The frame must be handed in or sent to Viking Cargo Bikes, after which new or repaired frames can be delivered.

Transport and bike collecting costs are not covered. Extended delivery times may occur, as some types of frame must be made or repaired at external factories.

Notes: The guarantee has been introduced for purchase after December 1, 2018

